

Data warehousing it doesn't get any easier!



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Content

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Technology vs Business

- Data warehouse: why?
 - information
- Project
 - list need for information
 - technical implementation

Technology vs Business

- Problem:
 - User is unaware of what he/ she wants
- Reason:
 - Used to query operational systems
- Consequence:
 - DWH grafted onto operational systems
 - DWH provides operational and technical details
 - DWH doesn't provide *information*

Technology vs Business

SOURCE SYSTEMS

TEST DRIVES

DATE	CAR	NUMBER TEST DRIVES
01JAN2007	FORD FOCUS	2
01JAN2007	VW GOLF	3



DATA WAREHOUSE



FACT_TESTDRIVES

DATE	CAR	NUMBER TEST DRIVES
01JAN2007	FORD FOCUS	2
01JAN2007	VW GOLF	3



How many cars have been taken for a test drive? 2

Technology vs Business

SOURCE SYSTEMS

TEST DRIVES

DATE	CAR	NUMBER TEST DRIVES
01JAN2007	FORD FOCUS	1
01JAN2007	FORD FOCUS	1
01JAN2007	VW GOLF	1
01JAN2007	VW GOLF	1
01JAN2007	VW GOLF	1



DATA WAREHOUSE



FACT_TESTDRIVES

DATE	CAR	NUMBER TEST DRIVES
01JAN2007	FORD FOCUS	1
01JAN2007	FORD FOCUS	1
01JAN2007	VW GOLF	1
01JAN2007	VW GOLF	1
01JAN2007	VW GOLF	1

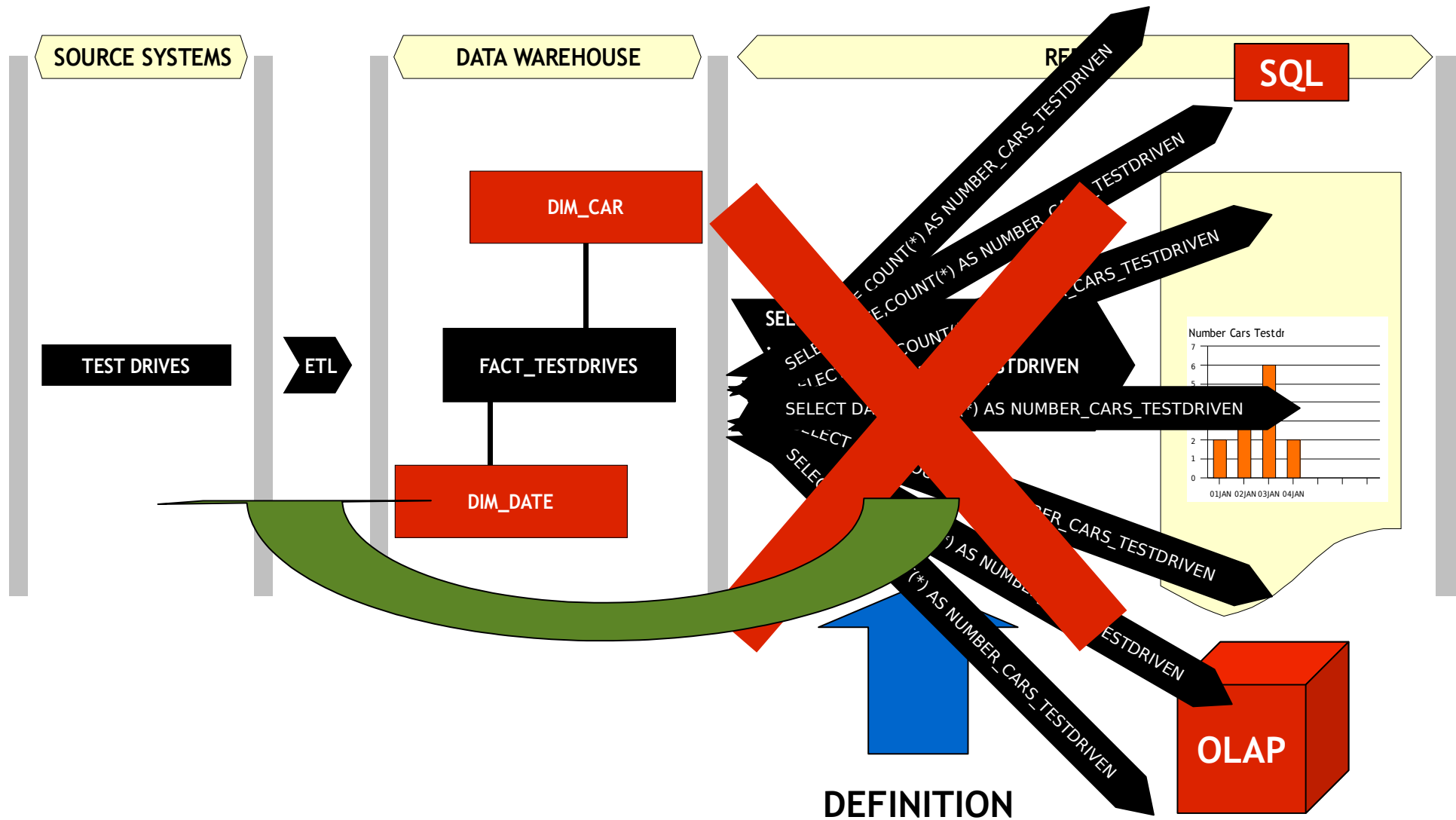


How many cars have been taken for a test drive? 5

Technology vs Business

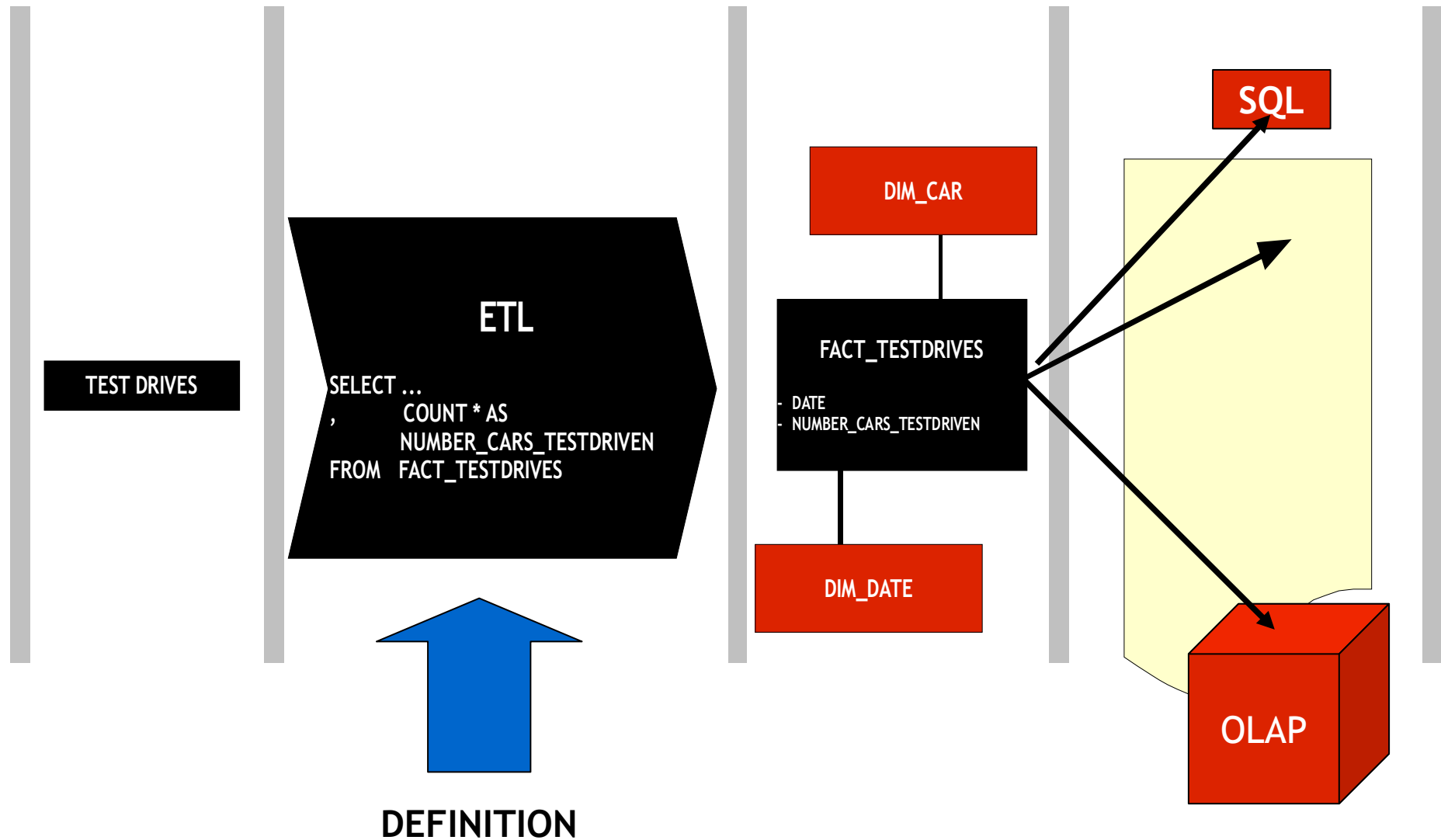
- Don't report technology!
 - User requested #cars a day
 - Make that information available in the data warehouse

Defining Definitions



NEW: NUMBER_CARS_TESTDRIVEN = COUNT(*) WHERE DAY <> SUNDAY !

Defining Defenitions



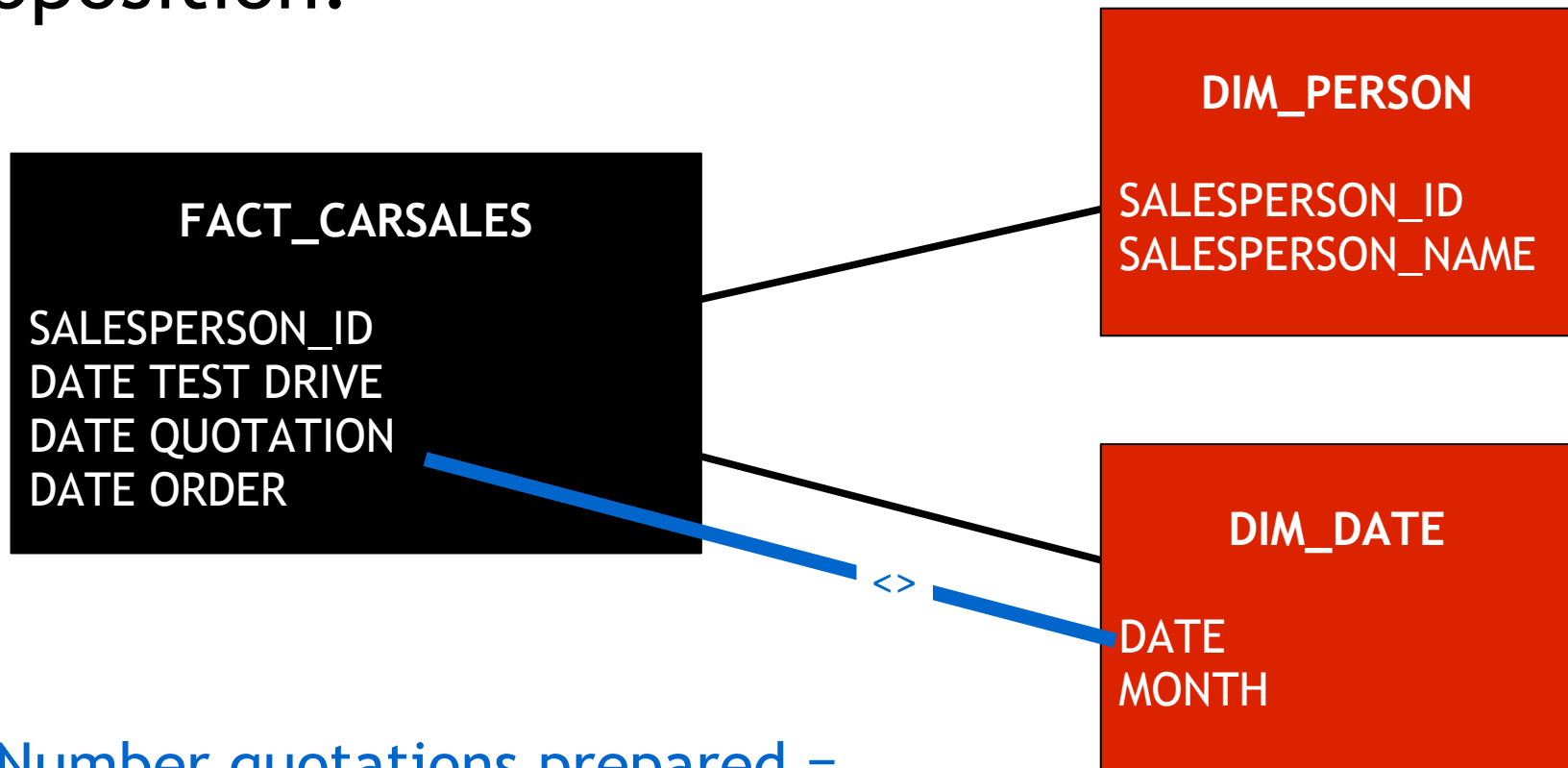
NEW: NUMBER_CARS_TESTDRIVEN = COUNT(*) WHERE DAY <> SUNDAY !

Choosing Facts and Dimensions

- Case study: car sales
 - Need for information:
 - # orders
 - # quotations
 - # test drives
 - flow test drive -> quotation -> order
 - per sales person
 - per month

Choosing Facts and Dimensions

- Proposition:



Number quotations prepared =
`COUNT(*) WHERE QUOTATION_DATE = .`

-> Definition!

Choosing Facts and Dimensions

- loading FACT_CARSALES:

- Test drive -> new record

SALESPERSON_ID	TESTDRIVE_DATE	QUOTATION_DATE	ORDER_DATE
1	01JAN2007		

- Quotation prepared -> update record

SALESPERSON_ID	TESTDRIVE_DATE	QUOTATION_DATE	ORDER_DATE
1	01JAN2007	08JAN2007	

- Order placed -> update record

SALESPERSON_ID	TESTDRIVE_DATE	QUOTATION_DATE	ORDER_DATE
1	01JAN2007	08JAN2007	15JAN2007

- #Quotations prepared:

COUNT(*) WHERE QUOTATION_DATE = .

Choosing Facts and Dimensions

- loading into CARSALES:

- Test drive -> new record

SALESPERSON_ID	TEST_DRIVE_DATE	QUOTA	ORDER_DATE
1	01JAN2007		

- Quotation prepared -> update record

SALESPERSON_ID	TEST_DRIVE_DATE	QUOTA	ORDER_DATE
1	01JAN2007		

- Placed order -> update record

SALESPERSON_ID	TEST_DRIVE_DATE	QUOTA	ORDER_DATE
1	01JAN2007		15JAN2007

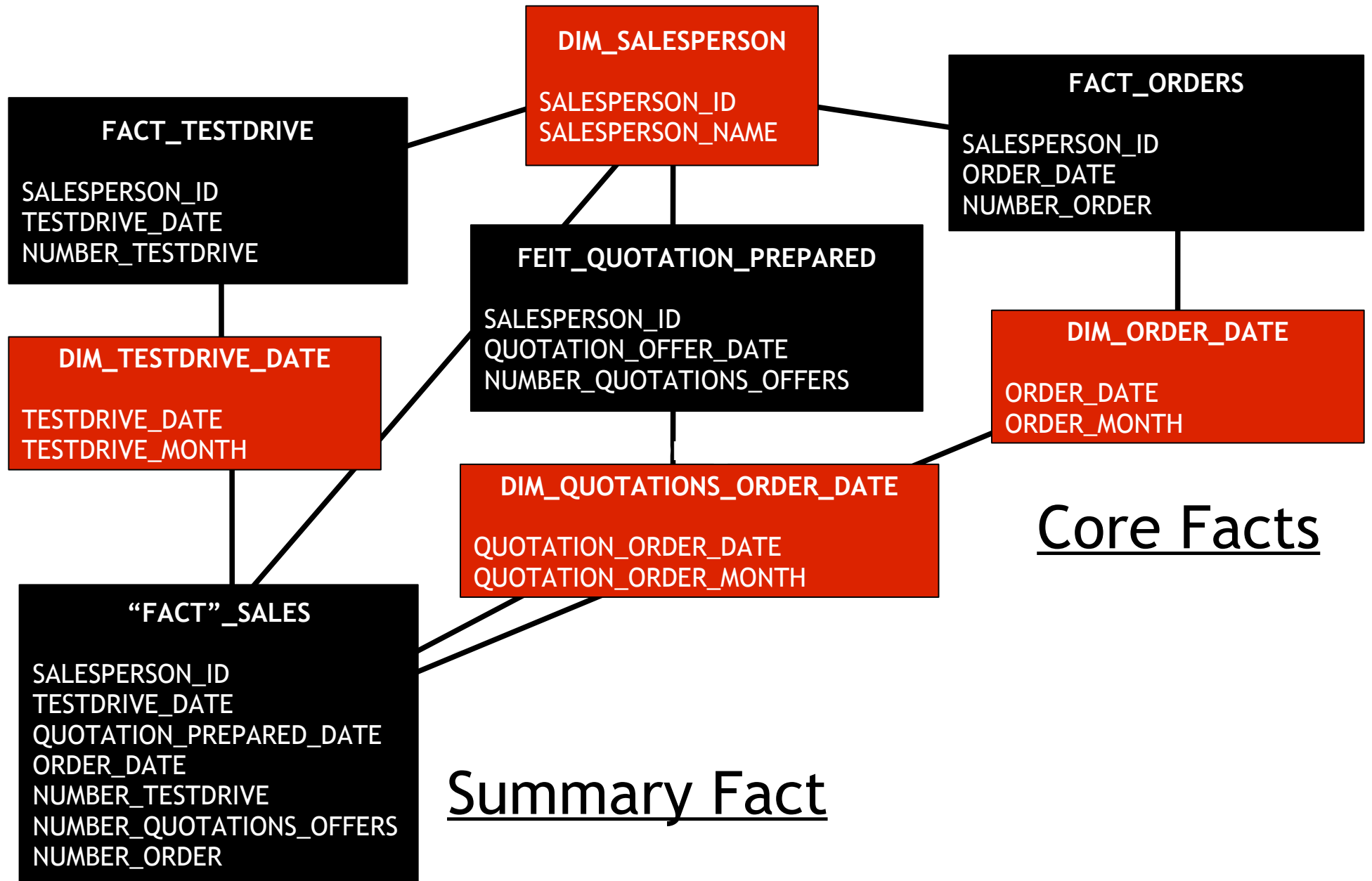
- Slowly Changing Fact!

- Updates loading takes a long time!

Choosing Facts and Dimensions

- What is a FACT?
 - Longman: “a piece of information that is known to be true”
 - > FACT_SALES doesn't contain facts!
- What then are the facts?
 - Test drives
 - Quotations
 - Orders

Choosing Facts and Dimensions



Conclusions

- Make end user forget all about technology
- Implement definitions centrally and NOT in the actual report
- Choose real facts

QUESTIONS